Community Cancer







Support Service

We're here for you

The Community Cancer Support Service is your link to services and support that can help you to live well with and beyond cancer.

We are a team of nurses and support staff who are working in your local community to support people who have a cancer diagnosis.



What we do

Hospital teams usually concentrate on treating cancer and patients tell us that they'd also like some support closer to home to help them regain control of their lives. This happens at different points depending on the person, but usually after the first round of treatment is completed.

We're here to listen to you and offer support, providing a link between your hospital and local services.

How we do it

We will listen to you about what matters to you.

We'll help you to set your goals - however big or small - and make sure you get the right support to reach them.

What does your 'good' look like? What support do you think you need to get there? What do you want from your future?

This will be your personal care plan and it will be unique to you to help you live your life well with and beyond your cancer.

We will support you to

- help you reach your goals and what matters to you
- get clear information and advice when you need it, in the way you need it
- move forward with your life
- review your personal care plan at any time

We will work closely with health and care colleagues to find information and support that will help you. It could be an activity class, healthy eating advice, dealing with fatigue, rebuilding relationships, trying new hobbies, volunteering with a charity.

We are here to help you with what matters to you.

Getting in touch

We're available Monday to Friday during office hours and you can reach us at:

Tel: 0113 843 3735 Email: lcht.communitycancersupport@nhs.net

If you need help outside office hours there are many helplines and cancer charity chatrooms that can give you emotional support. In a medical emergency, you need to contact your cancer team or dial NHS 111 for advice.

Translation and feedback

Help us get it right. If you have a complaint, concern, comment or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services. If you would like to talk to someone outside the service contact the **Patient Experience Team** on **0113 220 8585**, Monday to Friday 9.30am to 4.30pm or email **Ich.pet@nhs.net**. We can make this information available in Braille, large print, audio or other languages on request.

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